

b a s i c c o l o r<sup>®</sup>



*Licensing*

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**Chapter 1**

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# **System Requirements**

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## 1. System Requirements

Please find the individual system requirements for each application for Apple and Windows systems on our website:

<http://www.basiccolor.de/basiccolor-software-en/>

Simply navigate to the desired product page and click on the tab „System Requirements“.

### **Skill requirements:**

The instructions assume familiarity with the basic operation of Mac OS X on Apple Macintoshes or Windows operating systems on PCs.

## Chapter 2

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# Installation



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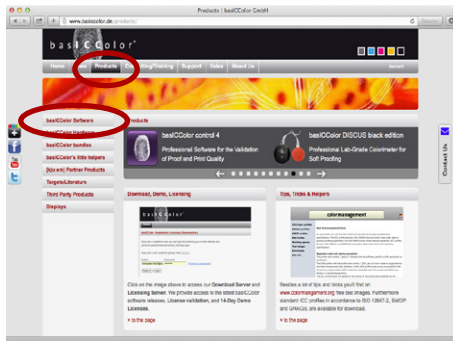


## 2. Installation

### 2.1. Installation from DVD

- 1.) Turn on the computer on which you wish to install and use the software.
- 2.) Insert the *basIColor* CD in the CD-ROM drive.
  - **Mac:** The *basIColor*-volume with all *basIColor* products will appear on your desktop.
  - **PC:** the content of the *basIColor* CD-ROM is opened in a new window automatically or you open the content of the CD-ROM via „Workspace.“ of your computer.
- 3.) Begin the installation by double-clicking the desired *basIColor* Installer. Follow the instructions on screen.
- 4.) Once the *basIColor* application has been installed successfully, you can launch it for the first time.
- 5.) Start the *basIColor* application by double-clicking the program icon. .

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## 2.2. Installation via Internet

- 1.) Turn on the computer on which you wish to install and use the software.
- 2.) Open our website: <http://www.basicolor.de/en/>
- 3.) Navigate via „Products“ and „basICColor Software“ to the application you wish to install. On each product page you can find direct download buttons for Mac and PC. Please click the button that applies to your system and download the application.  
OR alternatively you can access the installation programmes via the tab „Support“ and „Download“. To download you need to have an active *basICColor* Account. Please refer to chapter 3 „Registration“
- 4.) Once downloaded, begin the installation by double-clicking the *basICColor* Installer. Follow the instructions on screen.
- 5.) After the software has been installed successfully you can start the application for the first time.
- 6.) Start the *basICColor* application by double-clicking the program icon.

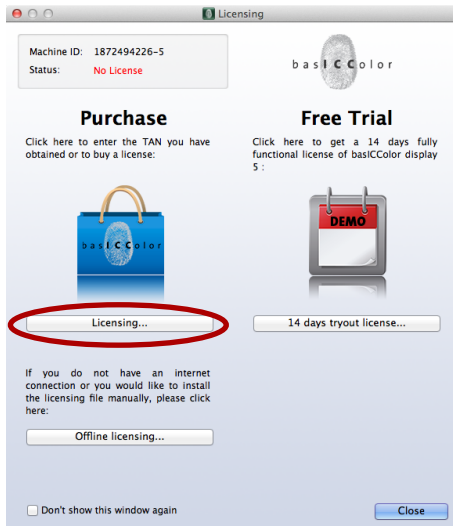
## Chapter 3

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# Registration



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## 3. Registration

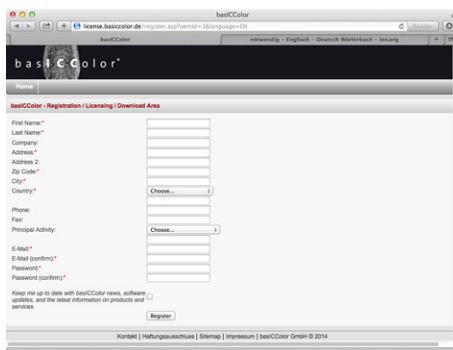
To license and use *basIColor* software you need to create your own personal *basIColor* account. This account helps you to manage your *basIColor* software, keep track of your license files or make changes to your details. If you already hold a *basIColor* account please go to chapter 4 „Licensing“.

### 3.1 Registration from within the program

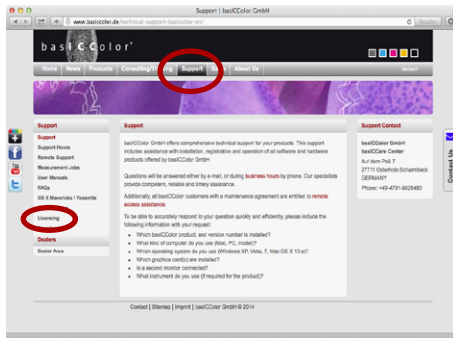
Start a *basIColor* program. When you open the application for the first time, the licensing window appears automatically. You can also open the licensing window via „Help“ and „Licensing...“ manually if it is required. Please click on „Licensing...“ and find the link „[Create your free basIColor account now...](#)“ in the new licensing window.

Please fill out the mandatory fields marked with a red star in the following window and confirm by clicking on **<Register>**. Within seconds you will receive an email to your nominated address containing a link to activate your *basIColor* account. **Please check your spam folder also!**

**IMPORTANT:** Confirm your account by clicking on this link, only then your *basIColor* account is active!!



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## 3.2 Registration via website

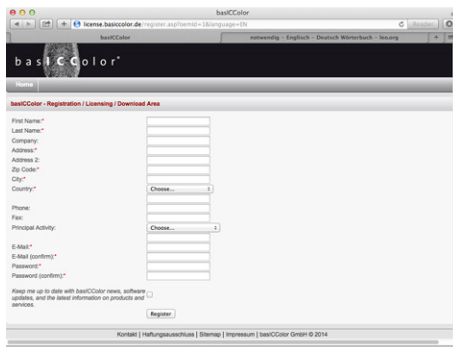
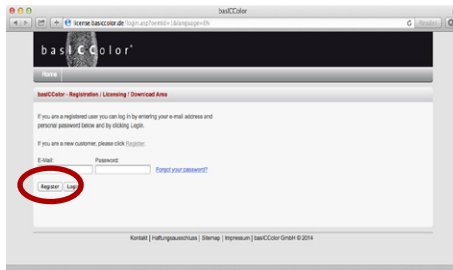
Alternatively you can register via our website:

<http://www.basicolor.de/en/>

Please navigate via the tab „Support“ and „Licensing“ to the button „Register“.

Please fill out the mandatory fields marked with a red star in the following window and confirm by clicking on <Register>. Within seconds you will receive an email to your nominated address containing a link to activate your *basICColor* account. **Please check your spam folder also!**

**IMPORTANT:** Confirm your account by clicking on this link, only then your *basICColor* account is active!!



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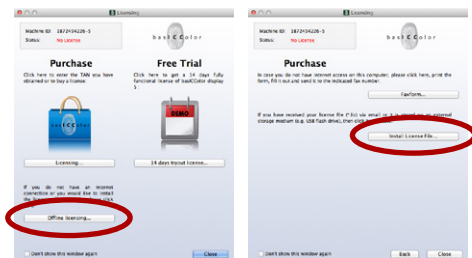
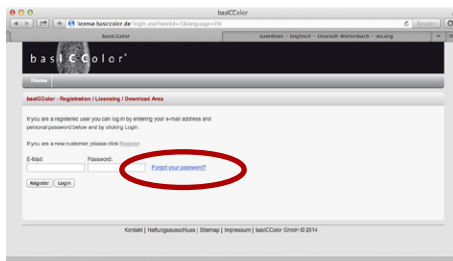
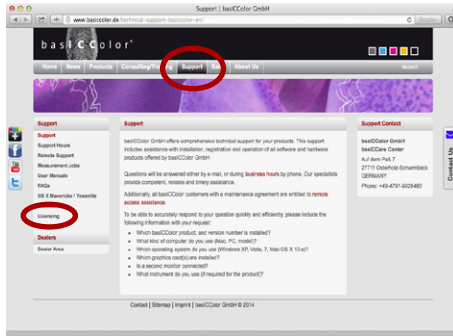
## 3.3 Manage your basIColor account

In the *basIColor* account you can manage your licenses and your personal data. Furthermore you can directly download *basIColor* software or request a hardware replacement in case you need to transfer a license. (please read chapter 4.1.2.3 Hardware Replacement)

To log into your personal *basIColor* account please go to our website: <http://www.basiccolor.de/en/>. Go to the login via „Support“ and „Licensing“.

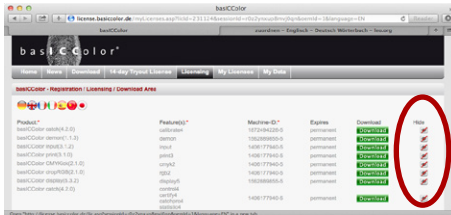
If you haven't logged into your account in a while and you have forgotten your password you can request a new password by clicking the link „Forgot your password?“. A new password will be sent to you.

Once you are logged in successfully you can manage your account.



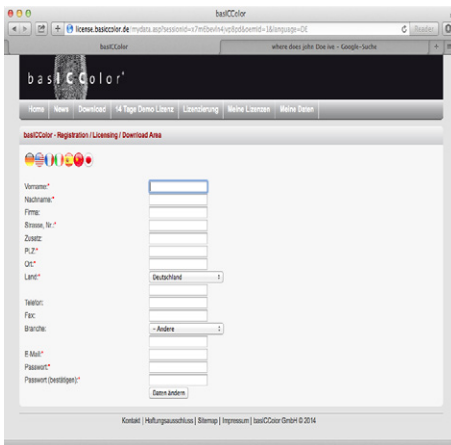
„My Licenses“ shows you a list of all the licenses you own. You can download your license file(s) from this list if you need to at any time. Please note that in this case a manual allocation via „Offline licensing...“ and „Install License File...“ is necessary. .

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In „**My Licenses**“ you can also hide a license you no longer need or that is expired. Click on the „Hide“ icon to hide a license. That license is then no longer visible in your account and you cannot access the license any more. Please use this function carefully!

*To activate an accidentally hidden license file please contact the basICColor GmbH.*



In „**My Data**“ you can change your personal details. As a new feature your email address is now changeable as well. All fields marked with a red star are mandatory. Click on **<Save Data>** to confirm your changes.

## Chapter 4

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# Licensing



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## 4. Licensing

Licensing and unlocking *basIColor* software is **linked to an individual** computer. You will receive an individual license file (.lic-file) that allows you to “unlock” and use the software on the computer on which it was installed.

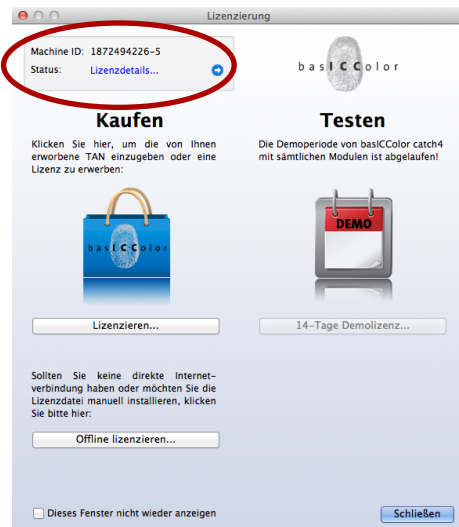
**IMPORTANT:** You need to have a *basIColor* account in order to be able to license *basIColor* software. Please refer to chapter 3 „Registration“ on how to create your personal *basIColor* account.

Below a introduction to the structure of the licensing system of *basIColor* software.

The first time you start a *basIColor* program, the licensing window pops up automatically.

In the top left corner you can see the **Machine-ID** of your computer. The Machine-ID is crucial for unlocking the software as the license file is linked to the Machine-ID.

If your Machine-ID changes for any reason (new operating system, a new computer) a new license file is necessary to unlock the software. Please refer to chapter 4.1.2.3 Hardware Replacement on how to obtain a new license file.

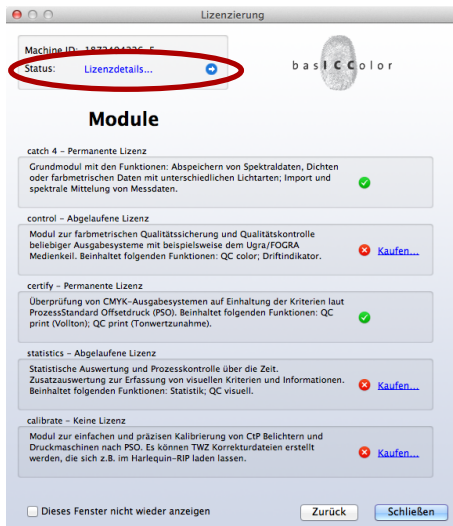


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A red exclamation mark to the right of the Machine-ID indicates that a dongle is plugged into the computer. The dongle ID (and other USB devices that generate a Machine-ID) can be seen via „**Help**“ and „**Support**“. Please refer to chapter 4.2 Licensing with dongle.

Below the Machine-ID you can see the **status** of your license:

**No License**, **Tryout License** or **Permanent License**.



Most *basICColor* applications are unlocked with a single license. Some application however can be extended with additional moduls (*basICColor* catch, *basICColor* gHOST for example) and can therefore require more licenses. These applications show „**License details...**“ and a blue icon as status. Click on the blue icon to get a list with the available moduls as well as the status of each module. If you wish to purchase an additional module simply click on the link „**Purchase...**“ in the module description. You can now contact a dealer in your region or the *basICColor* GmbH directly.

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## Note: 14 day tryout license

*basIColor* GmbH offers the option to try out *basIColor* software for 14 days. Use the trial version also to cover the time until you receive your permanent license. The software can be used with full functionality. The trial version is linked to an individual computer (Machine-ID)..

## 4.1 Licensing to a computer

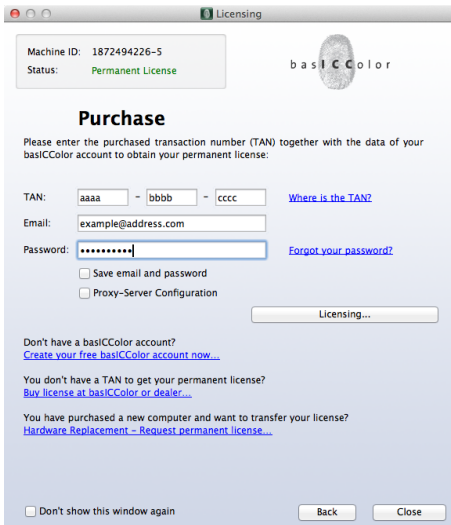
### 4.1.1 Free Trial (14 day tryout license)

Click the button „14 days tryout license...“, enter your *basIColor* account login information and click on „14-days tryout license...“. (Need a *basIColor* account? Please read chapter 3 „Registration“). The trial license is now active. The status in the licensing window is **Tryout License** and the remaining days of the tryout license are shown in the calendar icon.

### 4.1.2 Purchase

#### 4.1.2.1. Licensing with TAN

Click the button „Licensing....“ to unlock the software with an already purchased TAN. Enter the TAN and your *basIColor* account login information and confirm by clicking „Licensing...“. Your license is **valid** now and the licensing status is: **Permanent License**.



The screenshot shows the 'Licensing' window of the basIColor software. At the top, it displays the 'Machine ID: 1872494226-5' and 'Status: Permanent License'. Below this, the 'Purchase' section prompts the user to enter a TAN and account details. The TAN field is split into four boxes containing 'aaaa', 'bbbb', 'cccc', and a link 'Where is the TAN?'. The email field contains 'example@address.com' and the password field is masked with dots, with a link 'Forgot your password?'. There are checkboxes for 'Save email and password' and 'Proxy-Server Configuration'. A 'Licensing...' button is at the bottom right of the form. Below the form, there are three links: 'Create your free basIColor account now...', 'Buy license at basIColor or dealer...', and 'Hardware Replacement - Request permanent license...'. At the very bottom, there is a checkbox 'Don't show this window again' and 'Back' and 'Close' buttons.

In most cases the **TAN** is sent via email to your nominated email address. In combination with purchased hardware (*basIColor* DISCUS, *basIColor* dcam Target for example) the TAN is printed on the cover of the enclosed *basIColor* DVD. (see [here](#))

**NOTE:** A TAN can only be used once to unlock the software. Please ensure you enter the correct information.

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Machine ID: 1872494226-5  
Status: No License

**Purchase**

Please enter the purchased transaction number (TAN) together with the data of your basIColor account to obtain your permanent license.

TAN:  -  -  [Where is the TAN?](#)

Email:  [Forgot your password?](#)

Password:  [Forgot your password?](#)

☐ Save email and password  
☐ Proxy-Server Configuration

[Licensing...](#)

Don't have a basIColor account?  
[Create your free basIColor account now...](#)

You don't have a TAN to get your permanent license?  
[Buy license at basIColor or dealer...](#)

You have purchased a new computer and want to transfer your license?  
[Hardware Replacement - Request permanent license...](#)

☐ Don't show this window again [Back](#) [Close](#)

#### 4.1.2.2 Purchasing a license, additional license, upgrade

If you have downloaded a *basIColor* program from the internet and you haven't got a TAN to unlock the *basIColor* software please click on the link „[Buy license at basIColor or dealer...](#)“

You can now get in contact with a dealer in your region or with the *basIColor* GmbH directly.

**IMPORTANT:** Until you get your permanent licence(s) (TAN) you can use the application(s) by unlocking the software with the 14 day tryout license. (see chapter 4.1.1. Free trial.

Machine ID: 1872494226-5  
Status: No License

**Purchase**

Please enter the purchased transaction number (TAN) together with the data of your basIColor account to obtain your permanent license.

TAN:  -  -  [Where is the TAN?](#)

Email:  [Forgot your password?](#)

Password:  [Forgot your password?](#)

☐ Save email and password  
☐ Proxy-Server Configuration

[Licensing...](#)

Don't have a basIColor account?  
[Create your free basIColor account now...](#)

You don't have a TAN to get your permanent license?  
[Buy license at basIColor or dealer...](#)

You have purchased a new computer and want to transfer your license?  
[Hardware Replacement - Request permanent license...](#)

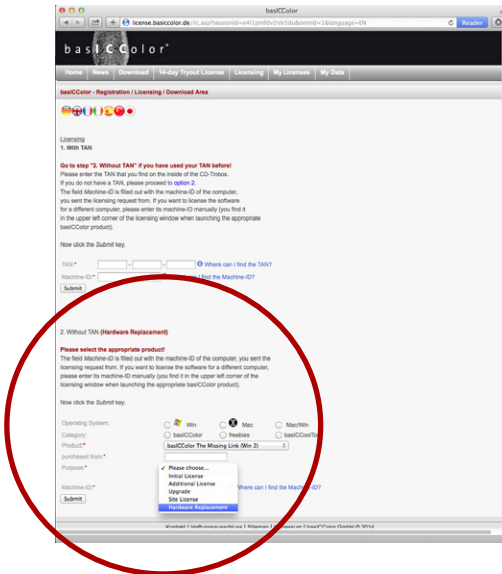
☐ Don't show this window again [Back](#) [Close](#)

#### 4.1.2.3 Hardware Replacement

If you have a new computer or the Machine-ID of your computer has changed (new operation system for example) you are able to transfer your license. Simply click the link „[Hardware Replacement - Request permanent license...](#)“ and log into your *basIColor* account. Please fill in all input fields in the second section **2. Without TAN**. In the „Purpose“ pulldown menu please choose: „**Hardware Replacement**“.

Please ensure the Machine-ID of your new computer is shown correctly and **<Submit>** the form.

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Your request is reviewed by the *basICColor* GmbH and an email is sent to you as soon as your new license file is available to download. Please start the *basICColor* program and open the licensing window via „**Help**“ and „**Licensing...**“. Assign the license file via „**Offline licensing...**“ and „**Install License File...**“. The status is changing to „**Permanent License**“ in the licensing window. The application is ready to use now.

You can watch a video tutorial on our website: [www.basico-color.de/en/](http://www.basico-color.de/en/). Find the video (*German language only!*) amongst the **FAQs/Licensing** via the „**Support**“ tab.

Link to video:

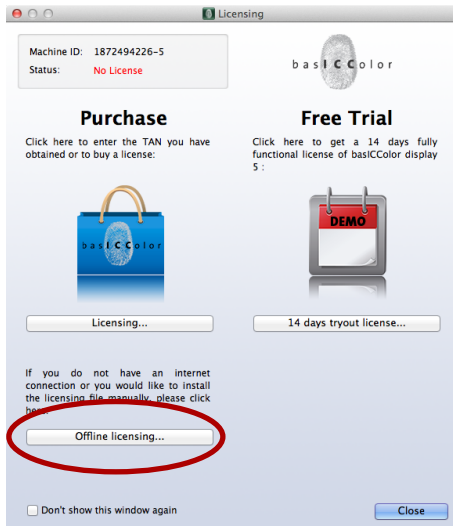
<https://www.youtube.com/watch?v=sw7FRCZdNEo>

## Lizenz übertragen





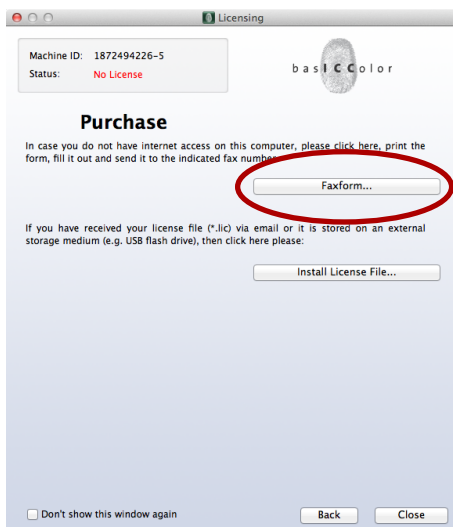
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#### 4.1.2.4 Offline licensing

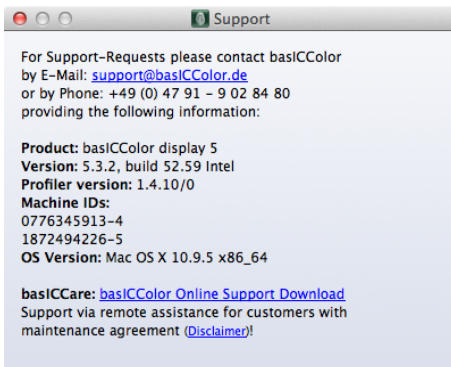
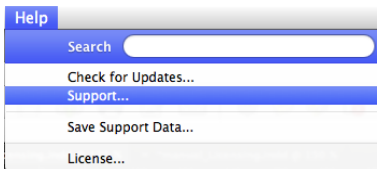
If your computer is not connected to the internet you can request a license file via „**Offline licensing...**“ and „**Faxform...**“. Print the PDF-form, fill it in and fax it to the fax-number supplied on the form. The license file will then be send to your nominated email address or, if requested, on a data storage device at further cost. Please contact the *basICColor GmbH* for further information.

Once you have received the license file, start the *basICColor* program and open the licensing window via „**Help**“ and „**Licensing...**“ if it doesn't open automatically.



Assign the license file via „**Offline licensing...**“ and „**Install License File...**“. The status is changing to „**Permanent License**“ in the licensing window. The application is ready to use now.

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## Note: Machine ID

The last digit of the Machine ID shows you immediately to which medium the basICColor software is licensed to:

- .....-5 computer
- .....-4 USB-Dongle
- .....-7 USB-Dongle
- .....-9 basICColor DISCUS or JUST light booth

## 4.2 Licensing with dongle

### 4.2.1 Dongle with license

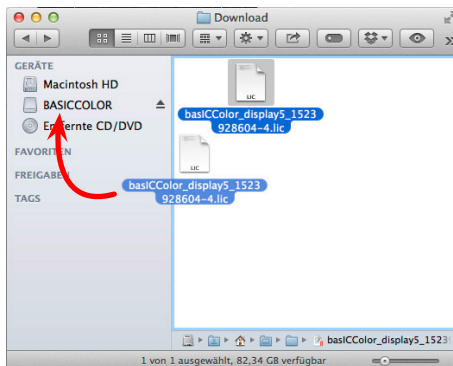
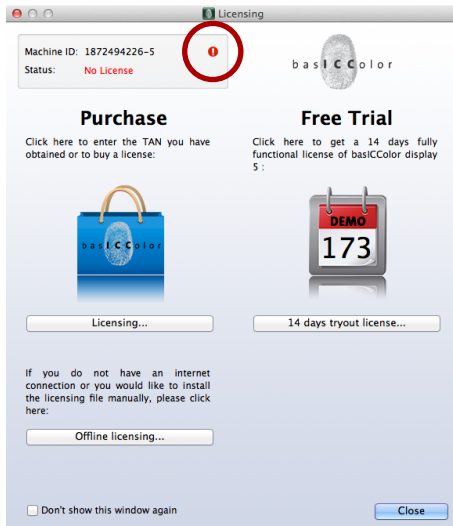
The *basICColor* dongle is recognized by *basICColor* applications by its dongle-ID (1708040264-7 for example). The dongle-ID replaces the function of the Machine-ID when unlocking the software.

**IMPORTANT:** The licensing window **always shows the Machine-ID of the computer** (example 1872494226-5) even when a dongle is plugged in. You can see the dongle-ID (and other USB devices that create a Machine-ID) via „**Help**“ and „**Support**“, 0776345913-4 in our example.

Below the steps on how to license the software with a dongle with license.

Plug in the dongle and start the *basICColor* program. The dongle is recognized automatically and unlocks the software. The status changes to: **Permanent License**.

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## 4.2.2 Dongle without license

### 4.2.2.1 License for dongle received via e-mail

If your USB-dongle doesn't hold a license (you can tell by the red exclamation mark in the licensing window) you need to install the license file (\*.lic file) „manually“. A license file can be send to you by email.

Copy the license file via the Finder (MAC) or Explorer (WIN) respectively onto the USB-dongle which you can see as a USB-stick/drive.

The status in the licensing window now shows: „**Permanent License**“.

When you use the dongle in the future, the software will be unlocked automatically without displaying the licensing window again

If the license file on the dongle has expired, the status in the licensing window shows: **Expired License**“

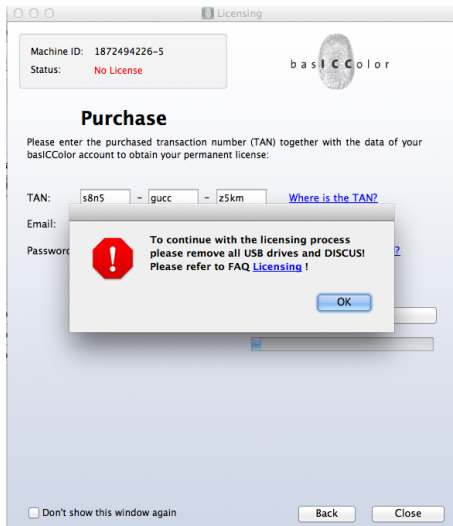
You can also save current program installers on the dongle. This enables you to install current applications – even without having access to the internet – at a customer's for example. Install and demonstrate or update the applications in an easy way!

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## Note: USB-devices

Below a list of USB-devices that are recognized by the *basIColor* licensing system.

- *basIColor Dongle*
- *USB-Sticks*
- *basIColor DISCUS*
- *basIColor diLIGHT*
- *JUST Color Communicator*
- *Color Partner Color Scout*
- *Konica Minolta Display Color Analyzer CA-210*
- *GL optic mini-spectrometer*



## 4.2.2.2 Licensing the dongle with TAN

In case you own an „empty“ dongle or a dongle that already holds some licenses you can easily add more (new) licenses to it. A red exclamation mark indicates if a *basIColor* dongle or another USB-device that shows a Machine ID, is recognized.

To continue, you now need a **TAN** (TransActionsNumber) that was sent to you by a *basIColor* dealer or the *basIColor* GmbH.

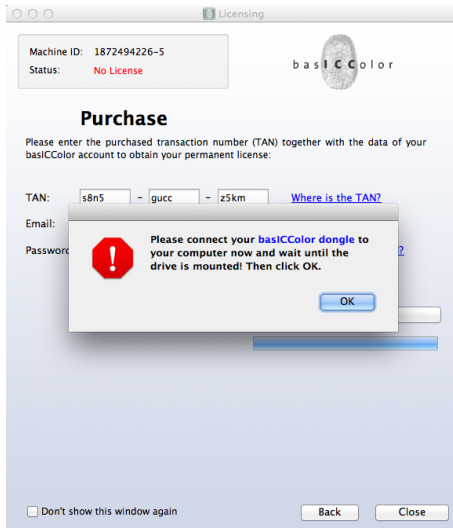
**Important:** When ordering a license you need to point out that you want to license to a *basIColor* dongle and supply the dongle ID. Please refer to chapter 4.2.1 Dongle with license how to find the dongle iD.

Click on „**Licensing...**“ in the licensing window to redeem your **TAN** (TransActionsNumber). After filling in the **TAN** and your *basIColor* login data and clicking „**Licensing...**“ the licensing process commences.

A pop-up window appears that prompts you unplug all USB-sticks or the *basIColor* DISCUS. Please refer to the FAQ „Licensing“ on our website also.

Once all devices are unplugged, continue by clicking **<OK>**.

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A new popup window asks you to plug in your *basIColor* dongle, wait until it is mounted, and then click **<OK>**.

Now a license file for your *basIColor* dongle is generated on the *basIColor* licence server which is directly copied onto your dongle. When completed the main window of the licensing system shows: **Permanent License**.

**Information:** If you have accidentally deleted a license from your dongle you can retrieve it from your account in „**My Licenses**“. Download the license file for your dongle and manually copy it to your dongle. Please read chapter 4.2.2.1 License for dongle via e-mail.



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**Please take good care of your *basIColor* dongle!**

**Lost dongles (and license files) cannot be replaced and have to be purchased again!**

**Dongles with a defect that has occurred within the warranty will be replaced.**

**Defect dongles must be sent to the address below:**

basIColor GmbH  
Maistraße 18  
82377 Penzberg  
Germany

## Chapter 5

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# Product Information basIColor

## 5. Product Information basIColor

### Copyright Information

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Manual – Copyright © 2014 basIColor GmbH.

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